

## Stephanie Heijdra (Mediator Profile)

IS A QUALIFIED MEDIATOR (**Junior Mediator**)

---

### General Information

Barrister and Mediator at Clerksroom specialising in family, civil, property, landlord & tenant, immigration and employment law.

I am a good negotiator as well as an approachable, personable individual. Clients have often commended me, on my ability to put them at ease. I am experienced in dealing with a wide range of matters.

### Profile

Stephanie has been involved in numerous matters, many of which have been successfully brought to a close using a conciliatory approach.

She has dealt with matters involving children, probate, employment, financial and TOLATA disputes and with a background as barrister, Stephanie's skills can be transferred into many subject areas.

Stephanie finds it very rewarding to be able to use her experience to help people resolve their differences by assisted agreement knowing, as a legal professional, the cost of litigation in money, time and stress.

Stephanie's approach is calm and friendly. She reassures and supports those who are uneasy about the process before or on the day. She ensures that all the parties are able to express their opinions.

With Stephanie as mediator/counsel cases which seemed extremely challenging in the morning stand a good chance of being solved in the afternoon, sometimes to the amazement of the parties and their representatives (and even the mediator/barrister). Stephanie attributes these triumphs to her patience, her resolve not to give the negotiations up and her preservation of a sense of balance, and wit when things get difficult.

### Areas of expertise

Contracts

TOLATA disputes

Negligence claims

Boundary Disputes

Landlord and Tenant

Property

Probate matters and Inheritance claims (including Inheritance (Provision for Family & Dependents 1975 Act)

As a barrister she has extensive experience in family and civil matters.

These included disputes in the family court over the parties' financial affairs and their children.

### Why select Stephanie?

Exceptional people skills

She has broad experience of working in complicated and often emotional situations resulting in a exceptional ability to put people at ease and promote positive communication

Confident and determined

She is focussed on keeping all parties involved until they reach an agreement. Her endless optimism is an effective motivating force towards a solution. (She has been described as a "credit to her profession" and "a barrister with a heart")

A complete professional

Thorough preparation for and total commitment to each case, applying a strict sense of impartiality to all parties. Stephanie introduces herself to the parties by email or telephone before the mediation which many parties find helpful.

**Flexible fees and travel**

Stephanie now lives in London after many years in the North-West. She now works in London, and anywhere across England and Wales. Stephanie's fees are negotiable depending on the case and the parties' financial situation. Please speak to the clerks on 01823 704099.

**Personal**

Stephanie has dealt with many types of legal matters whether civil or family. Her work as a barrister continues to extend her knowledge of human nature and behaviour. This has enabled her to assess parties' strengths and weaknesses and with these in mind, to get them to work towards a mediated agreement.

She qualified as a civil and commercial mediator in 2015.

Email: [mediation@clerksroom.com](mailto:mediation@clerksroom.com)

Clerksroom, Equity House, Blackbrook Park Avenue, Taunton TA1 2PX