

## Mrs Sharon Auton **FCILEX**

IS A QUALIFIED MEDIATOR (**Junior Mediator**)

---

### General Information

Sharon is the Head of Dispute Resolution at North Essex firm Thompson Smith and Puxon and deals with a wide and varied range of cases and is a huge advocate of mediation. Sharon has over 20 years experience in Dispute Resolution and is professional, friendly and approachable.

Sharon is a Chartered Legal Executive and entered the law after a career in banking and finance. Sharon is a 2020 Legal 500 recommended lawyer with the firm's service in Dispute Resolution rated as "second to none".

As an experienced negotiator throughout her legal career, Sharon is able to assess and identify barriers to and opportunities for advancing a negotiation. Sharon has a relaxed and approachable manner but is not afraid to test reality through probing questions, a skill she has honed during 20 years as a litigation lawyer. These attributes, combined with meticulous preparation, enable her to win the trust and confidence of the participants at the very start of the mediation process.

A strong advocate of mediation she believes that almost every case, whatever the issues, number of parties, or complexity, can be resolved through mediation. During her years as a Chartered Legal Executive she has had first hand experience of how expensive, time consuming and stressful litigation can be, and how mediation can resolve many issues which the Court cannot.

She is particularly skilled at helping parties in dispute to stop focusing on conflict and looking back and to start focusing on looking forward.

### Why choose Sharon as your mediator?

- Excellent people skills
- Skilled in understanding what motivates people
- Considers there is no right or wrong
- 20 years' experience in private practice
- Flexible and grounded

### Areas of Expertise

- Boundary disputes
- Breach of contract disputes
- Commercial disputes
- Consumer disputes
- Construction disputes

- Constructive and/or resulting trusts
- Contentious probate
- Defamation
- Dilapidations
- Easements, rights of way and trespass
- Harassment and injunctions
- Insolvency
- Landlord and tenant disputes (residential and commercial),
- Neighbour disputes
- Party Walls
- Professional Negligence
- Property disputes
- Wills, Probate, Inheritance, Trusts disputes

### **What people say about Sharon**

"Sharon Auton is credible, creative and superbly commercial; offering clear and concise advice on all the options and appropriate guidance on the best solution for us. She helped resolve a complex commercial dispute which was settled at mediation within a couple of months, whilst maintaining the business relationship with our supplier."

"I have always found Sharon Auton approachable, friendly and professional giving a very prompt, efficient and reliable service. She is quick to pick up the details of the case and gives me decisions to make in a way that I understand."

"Sharon Auton has been most conscientious in her dealings with us. When the time for mediation arrived, Sharon conducted the day very professionally, and with her many experiences in mediation, and against a very belligerent and rude opposing solicitor, achieved an outcome that was acceptable to us. In summary, we found Sharon Auton to be extremely competent, very approachable and achieved a very acceptable result for us against at times a very nasty opposing side. I would have no hesitation in recommending Sharon Auton with Sharon's skills, especially where mediation may be required. Sharon Auton made a very stressful time a little less so for us, for which we are extremely grateful and very happy with the outcome."

"For your professional and understanding of our enquiry and your constant progress of the matter."

"Responded extremely quickly on a case requiring tact and confidentiality, with excellent advice which helped resolve the case within two weeks."

"Thank you so much for all your help and support. Without you we could not have brought this to a successful conclusion. You all managed to brighten up what was a very stressful situation for us and take the pressure off. We truly appreciate all your help."

"Extremely helpful, worked tirelessly to get resolution which both parties agreed. At last minute other party introduced another issue that could not be resolved immediately (not for want of trying). Certainly would recommend Sharon Auton. Many thanks."

Email: [mediation@clerksroom.com](mailto:mediation@clerksroom.com)

Clerksroom, Equity House, Blackbrook Park Avenue, Taunton TA1 2PX